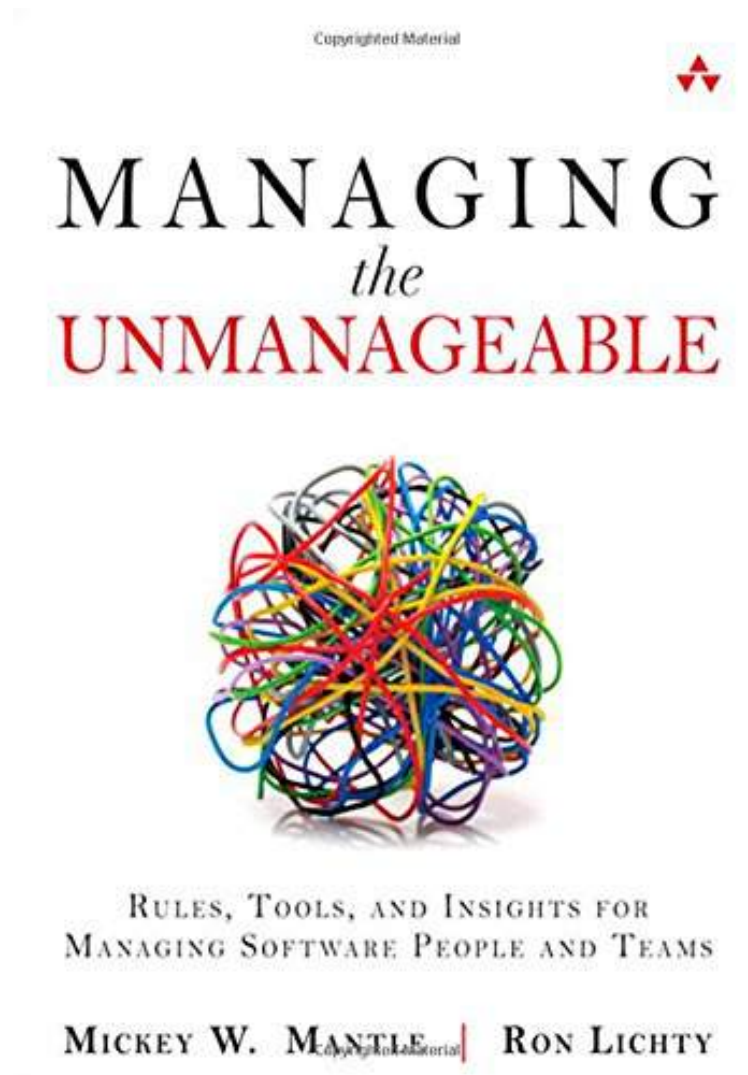


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## Managing the Unmanageable: Rules, Tools, and Insights for Managing Software People and Teams

By Mickey W. Mantle, Ron Lichty

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